P|L|G

PREMIER LAW GROUP PLLC

Premier Law Group - Survey

PERSONAL INFORMATION	
First Name: CHRIS	Last Name: COCHRAN
Attorney Name: JASON	

Please answer the following using a scale of 1 to 5, with 1 being NOT SATISFIED, 3 being AVERAGE, and 5 being VERY SATISFIED.

Did Premier Law Group?

1. Make me feel comfortable	1	2	3	4	(5)
2. Treat me with respect	1	2	3	4	(5)
3. Returned my phone calls promptly	1	2	3	(4)	5
4. Explained things so I understood	1	2	3	4	(5)
5. Gave me the correct information for my legal matter	1	2	3	4	(5)

6. Would you refer a family member, friend, or acquaintance to Premier Law Group? (YES) NO

8. Was there anything about the experience that put you off in any way, or could have been better?

In the first year my case was handed off to others a bit often and I had to re explain my case

9. What is the one thing that Premier Law Group did that was the most important to you?

Gave me best advise possible on all aspects of case that resulted in better outcome than I ever expected.

10. What could we have done differently? Was there anything you wish we would have done but did not do?

A little more explaination; early on, of L & I process

11. If your best friend was injured and considering law firms to hire and you wanted to refer them to Premier Law Group, what could you say in **one sentence** that would be most persuasive?

Got me much better outcome than expected and eased lots of worry about case all along the way.

11. May we use your statement, photo and/or comments for promotional purposes and on our website?
(YES) NO

Client's Signature Chris Cochran Date MAY 31, 2018