

Premier Law Group – Client Survey

PERSONAL INFORMATION	
First Name: <u>Haley</u>	Last Name: <u>Barton</u>
Your Attorney: <input type="checkbox"/> Jason Epstein <input type="checkbox"/> Patrick Kang <input checked="" type="checkbox"/> Jonathan Lee <input type="checkbox"/> Jared Stueckle <input type="checkbox"/> Nicole Young	

*Please answer the following using a scale of 1 to 5.
 1 star being NOT SATISFIED, 3 stars being AVERAGE and 5 stars being VERY SATISFIED.*

Rate your experience with Premier Law Group: ★ ★ ★ ★ ★

- | | Not agree | | Partially agree | | Agree |
|--|-----------|---|-----------------|---|-------|
| 1. Make me feel comfortable | 1 | 2 | 3 | 4 | 5 |
| 2. Treat me with respect | 1 | 2 | 3 | 4 | 5 |
| 3. Return my phone calls | 1 | 2 | 3 | 4 | 5 |
| 4. Explain things so that I understood the legal process | 1 | 2 | 3 | 4 | 5 |
| 5. Fully represent my interest | 1 | 2 | 3 | 4 | 5 |
6. Would you refer a family member or friend to Premier Law Group? Yes No
7. Was there anything about the experience that put you off in any way, or could have been better? Yes No
- If yes, please explain:* _____

8. What is **the one thing** that Premier Law Group did **that was the most important** to you?
settled my case

9. What could we have done differently? Was there anything you wish we would have done but did not do?
N/A

10. If you were referring a friend to Premier Law Group, what could you say in **one sentence** that would be most persuasive?
Very easy to work with, very helpful

11. May we use your statement for promotional purposes and on our website? Yes No

Client's Signature Haley Barton Date 7/24/18